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## 4th District CE Seminar Series

#### • Continuing Education Committee

Dr. Christina Cocozzo — President

Dr. Rachel Hargraves —Treasurer

Dr. Christina Cocozzo, Dr. Lisa Berls CE Co-Chairs

632 Plank Rd. Suite 200

Clifton Park, NY 12065

P: 518-371-1114 | F: 518-371-0018

www.4thdds.org | office@4thdds.org

#### • Registration

Register on line at www.4thdds.org OR by mailing a check with the course registration form to our district office.

#### Schedule

8:00—8:30 Registration and lite Breakfast

8:30—12:00 Lecture Lunch break 12—1

1:00—4:30 Lecture

• Meals Included Lite Breakfast & Lunch

### • February 3

# Patients and their Dental Care: Behind the Scenes

Expert Panel: Graig Zappia Esq. Human Resources Resource

Fran Ciardullo Esq. Handling Difficult Patient Situations

Margaret Surowka Esq. Dental Employment Contracts

Norman Bouchard Transitions & Fraud

### • March 3

Predictable, Profitable Restorative & Aesthetic Procedures

Less Stress, Better Results & Happier Patients

Marvin A. Fier, DDS, FASDA, ABAD

### • <u>March 31</u>

Diagnosis of Peri-Implant Disease and Treatment Considerations

The decision tree for different treatment modalities explored

Suheil Bourtos, DDS MS

### • Fall Business Meeting

All FDDS Members encouraged to attend...CE tbd

Please join us for the annual Fall Business Meeting



Fourth District Dental Society

### "Patients and their Dental Care: Behind the Scenes"

February 3, 2023 Century House, 997 Loudon Rd. Latham, NY 8AM

Speakers Panel: Fran Ciardullo, Esq. Norm Bouchard, Margaret Surowka, Esq. Graig Zappia, Esq.

AM: <u>Handling Difficult Patient Situations</u> This session will focus on how your dental practice should approach various difficult patient situations. We will discuss non-compliant patients and patient refusals; liability for patients who insist upon leaving the office after the administration of anesthesia; dissatisfied patients and patient complaints; demands for refunds and compensation, and the problem of patients who are intimidating or threatening. Strategies for handling each of these situations will be presented by **Fran Ciardullo, Esq.** 

AM: <u>Anatomy Of A Government / Payor Audit Investigation</u> More and more providers find themselves the target of payor audits and government investigations. The anxiety of potentially being targeted can be alleviated, however, by knowing steps you can take to avoid the government's scrutiny and, if you are targeted, what to expect and how to respond. Presented by **Margaret Surowka, Esq.** PM: <u>Contracts and HR</u> This lecture will help dentists navigate hiring, firing and everything in between. The failure to navigate HR issues, especially in the environment in which we all currently work, is something that can cause great disruption and stress to your practice and patients if you are not fully prepared. Learn about effective employee manuals and policies to put in to place so you can focus on what truly matters: your patients and their dental care. Presented by **Graig Zappia, Esq.** 

PM: <u>Fraud Defenses: Scale Up, Never Let Your Guard Down</u> Businesses that train their employees on payment fraud, controls, and cyberfraud have a lower frequency of reported losses than their non -trained peers. The lack of employee training on known losses to organizations is demonstrated in the following proportional factors for each category of attack. This presentation will provide you the information you need to protect your practice, your patients and yourself. **Norm Bouchard,** TDBank 7MCEs

### "Predictable, Profitable Restorative & Aesthetic Procedures"

Less Stress, Better Results & Happier Patients

March 3, 2023 Hilton Garden Inn, 30 Clifton Park Center Rd. Clifton Park, NY 8AM

Marvin A. Fier, DDS, FASDA

Diagnosis, treatment planning, case presentations, and how excellent results were obtained, sometimes with less than desirable beginnings will be discussed. This is real-life dentistry that we all have to deal with in our practices. You will leave this program armed with numerous tips and techniques that you can easily and quickly incorporate in your clinical practice. Whether you're a seasoned clinician or starting out, this program will be relevant. 7MCEs

<u>OBJECTIVES:</u> 1. • To learn how to minimize or eliminate post-op sensitivity • To learn how to differentiate between various bonding systems • To learn about matrix systems to ensure predictable contacts • To learn helpful tips for proper shade selection • To learn the benefits of chameleon composites • To learn about finishing and polishing composites to a life-like luster • To learn better ways of motivating patients to accept treatment plans • To learn how to treat unusual and/or problematic cases

# "Diagnosis of Peri-Implant Disease and Treatment Considerations" The decision tree for different treatment modalities explored

March 31, 2023 Hilton Garden Inn, 30 Clifton Park Center Rd. Clifton Park, NY 8AM

#### Suheil Bourtos, DDS MS

Dental implants are highly predictable when treatment protocols are followed. Peri-implantitis is a disease that threatens implant survival long-term. For clinicians, there is no clear consensus on how to prevent and treat this fast-growing problem. This presentation will provide an overview of the diagnosis of peri-implant disease and treatment considerations. The decision tree for different treatment modalities will be highlighted, including different prosthetic treatment options including CAD/CAM restorations to optimize plaque control and maintain health around implant-supported restorations. The second part of the presentation will highlight the newest guidelines for ideal implant placement and restoration to prevent peri-implant disease. 7MCEs

#### **Objectives:**

Recognize and diagnose peri-implantitis · Identify the risk factors for implant disease · Demonstrate different surgical approaches including regenerative therapy for treating peri-implantitis · Discuss different prosthetic concepts and CAD/CAM abutment designs to control and prevent peri-implantitis to maintain long-term peri-implant health · Demonstrate ideal implant placement and restoration for optimal peri-implant health.

### Saratoga Dental Congress

May 11 & 12 Saratoga City Center

#### <u>Thursday</u>

Dr. Harold Crossley
Dr. Len Tau

#### **Friday**

Dr. Arnold Weiss Dr. Richard Maddow

Please look for SDC brochure in early January

\* speakers subject to change\*

### State Meeting

NYSDA House of Delegates
June 1, 2, 3
Saratoga City Center

Thursday
Morning CE and CPR offering
Golf Outing
Tennis Round Robin

Friday

NYS Dental Foundation Awards Brunch
Cocktail Reception, Saratoga Racing
Museum, Union St

Saturday
Pierre Fauchard Academy Luncheon
President Dr. Galati Dinner Dance

### **Annual Fourth District Fall Business Meeting**

All members encouraged to participate, details to follow.